Work Assure 5.14.20 version – Tech Director Fix

Active X Controls – ONTARIO

April 9 , 2013

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# Remove existing Active X Controls

Please remove the existing Active X controls before the new controls are installed.

Go to Control Pannel / Add / Remove Programs :

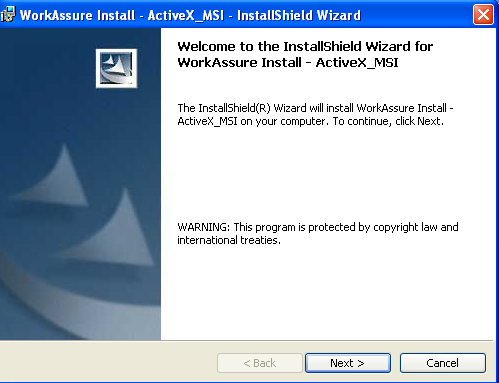
Look for WorkAssure Install – ActiveX\_MSI program.

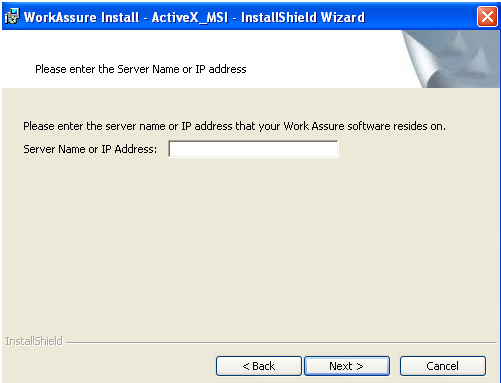
Select Remove button.



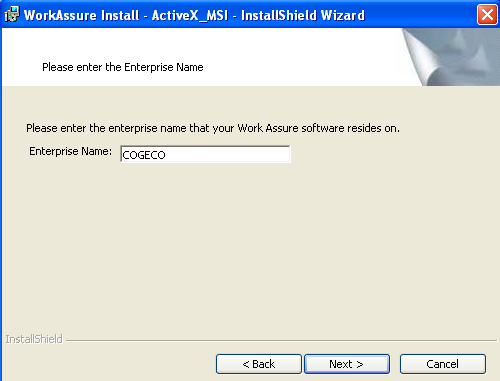
# Installing the new Active X controls

1. Run the  Windows Installer Package that is currently located at [\\burlav\WA](file:///\\burlav\WA) location
2. Follow the steps:

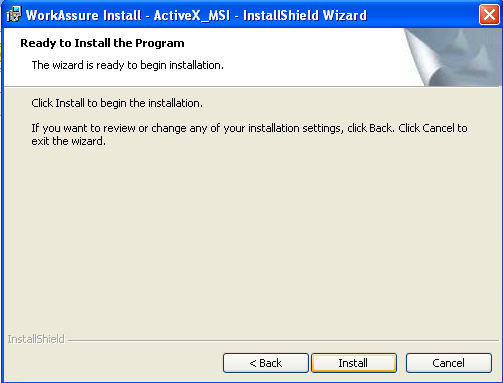




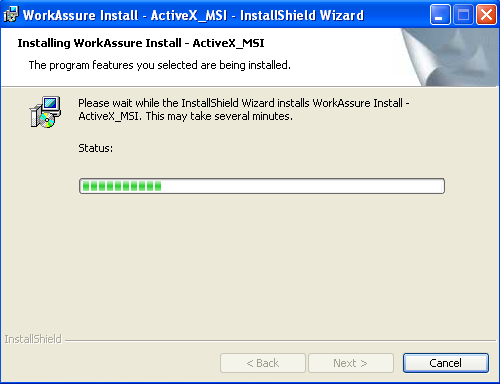
Enter the following IP address - **10.1.3.24**

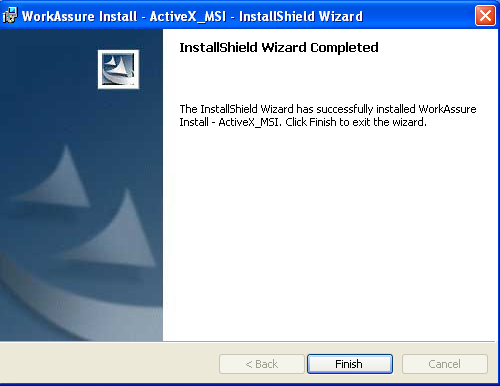


Enterprise Name is: **COGECO**



Select **Install**





Select **Finish**

Active X installation has been completed, you can log in to Work Assure application.